



## Housekeeper – Hilton Garden Inn

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Join the new Hilton Garden Inn and seize the unique opportunity to be part of the team at this stunning new facility custom designed to offer an exceptional guest experience to Wausau travelers! If you are an energetic hospitality professional or have great work ethic and customer service skills in another industry, this could be the job opportunity for you. We offer an upbeat workplace where teamwork is a must. We happily provide training, free uniforms and annual reviews. Great performance is rewarded with pay raises.

### **Job Summary**

The Housekeeper reports to the Executive Housekeeper and works with a team to ensure the impeccable cleanliness of the Hilton Garden Inn.

### **Responsibilities**

- Clean guest rooms and common areas to the hotel standards established in training, including but not limited to changing linens/terry, dusting and surface cleaning, cleaning bathroom with focus on high-use areas of tub/shower, toilet, floor, sink and mirrors.
- Remove used guest amenities and trash.
- Replenish guest amenities and supplies.
- Vacuum and spot clean carpet.
- Restock housekeeping carts with supplies and linen/terry.
- Identify and report any needed repairs to Executive Housekeeper or Maintenance Engineer.
- Report lost and found articles.
- Perform periodic or scheduled deep cleaning projects.
- Interact with hotel guests with a positive customer service attitude, providing assistance and information as needed.
- Maintain open communication with other hotel departments.
- Understand and help monitor basic safety and security procedures of the hotel.
- Perform other tasks and assist other departments as needed.

### **Qualifications**

- High school education or equivalent.
- Minimum of 1-3 years of experience in a service industry is preferred.
- Reliable with strong work ethic.
- Ability to push, pull, carry and lift 50 pounds on a regular basis throughout the shift. Moving furniture, frequent walking, standing, bending and stair climbing are also regular requirements of the job.