



## Bartender | Hilton Garden Inn

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Join the new Hilton Garden Inn and seize the unique opportunity to help us open and operate this stunning new facility custom designed to offer an exceptional guest experience to Wausau travelers! If you are an energetic hospitality professional or have great work ethic and customer service skills in another industry, this could be the job opportunity for you. We offer an upbeat workplace where teamwork is a must. We happily provide training, free uniforms and annual reviews. Great performance is rewarded with pay raises.

### **Job Summary**

The Bartender reports to the Food & Beverage Manager and is responsible for providing guests with an excellent bar experience, creating classic and innovative drinks according the Hilton Garden Inn brand standards.

### **Responsibilities**

We are looking for an enthusiastic bartender to provide an excellent guest drinking experience. Good bartenders will be able to create classic and innovative drinks exceeding customers' needs and expectations. Compensation includes salary and tips.

### **Responsibilities**

- Prepare alcohol or non-alcoholic beverages for hotel guests.
- Provide outstanding guest service with a warm hospitality rapport, anticipating guest needs, responding promptly and acknowledging all guests, however busy and whatever time of day.
- Maintain an impeccably clean bar at all times, ensuring that all counter tops, utensils, equipment, and refrigeration in a clean and sanitary condition in accordance with state, county, and company health regulations and work safety regulations.
- Assess customers' needs and preferences and make recommendations
- Mix ingredients to prepare cocktails.
- Plan and present bar menu.
- Check customers' identification and confirm it meets legal drinking age.
- Restock and replenish bar inventory and supplies.
- Comply with all food and beverage regulations.
- Execute cashiering procedures. Open, secure and balance out shift banks to include the verification of all cash, credit card and check transactions during a given shift.
- Other duties as assigned.

### **Qualifications**

- Minimum education of a high school diploma.
- Minimum age of 18 years old.
- Minimum of 1-3 years of bartending experience.
- Relevant alcohol awareness training certificate.
- Technology proficient, experience with point of sales system preferred.
- Reliable with strong work ethic, customer service skills, attention to detail, problem solving and verbal and written communication.
- Ability to push, pull, carry and lift 30 pounds on a regular basis throughout the shift. Moving furniture, frequent walking, standing, bending and stair climbing are also regular requirements of the job.
- Ability to perform assigned duties with attention to detail, speed, accuracy, follow-through, courtesy, cooperativeness and work with minimum supervision.
- Ability to work harmoniously and effectively with subordinates, peers, supervisors, executives, and the public.