

Housekeeping Attendant First Shift Fairfield Inn & Suites® by Marriott of Wausau

Job Summary

Join our winning team that ranks in the top 10% of all 692 Fairfield hotels nationwide for guest satisfaction! The Housekeeping Attendant First Shift reports to the Executive Housekeeper and plays a key role in our success, responsible for the cleanliness and overall appearance of our guest rooms and common areas. We offer a clean, pleasant and upbeat workplace where teamwork is a must. We happily provide training, free uniforms and annual reviews. Great performance is rewarded with pay raises.

Primary Responsibilities Include the Following:

- Clean guest rooms and common areas to the hotel standards established in training, including but not limited to changing linens/terry, dusting and surface cleaning, cleaning bathroom with focus on high-use areas of tub/shower, toilet, floor, sink and mirrors.
- Remove used guest amenities and trash.
- Replenish guest amenities and supplies.
- Vacuum and spot clean carpet.
- Restock housekeeping carts with supplies and linen/terry.
- Observe and report any needed repairs to supervisor or maintenance engineers.
- · Report lost and found articles.
- Perform periodic or scheduled deep cleaning projects.
- Interact with hotel guests with a positive customer service attitude, providing assistance and information as needed.
- Maintain open communication with other hotel departments.
- Understand and help monitor basic safety and security procedures of the hotel.
- Perform other tasks and assist other departments as needed.

Basic Qualifications

- High school education or equivalent.
- Reliable with strong work ethic.
- Ability to meet physical requirements of this highly active job, which include but are not limited to:
 - Moving about the entirety of the hotel property.
 - Constant use of body and positioning of self to perform cleaning duties and bed making.
 - Frequently lifting, transporting and positioning furniture, mattresses, accessories and equipment in the 10 to 35-pound range.
 - Remaining in a stationary position up to 90% especially when doing laundry.